

Boarding Guidelines and Policies

Vaccinations & Preventatives – an official vaccine certificate or medical record from a licensed veterinarian showing proof of vaccinations must be obtained **BEFORE** admission. **All required vaccinations must have been given by a licensed veterinarian.**

- ❖ Your pet(s) must be current on all of the following vaccinations & tests:
 - **Adult Dogs:** DAPP, Rabies, Bordetella, Influenza, Heartworm Test
 - **Puppies:** DAPP, Rabies, Bordetella, Influenza
 - **Adult Cats and Kittens:** FVRCP, FeLv, Rabies, FeLv Test
- ❖ All animals must be current on flea/tick prevention. **Please understand that we are a flea/tick free facility and that if they are noted on your pet, we will treat at your expense.**
 - Your pet will be checked over for fleas/ticks or any indication of them (i.e. “flea dirt”) before entering the boarding facility.
 - We will be happy to provide flea/tick prevention; the cost will be added to your invoice when checking out.
 - If your pet acquires fleas &/or ticks during his/her stay, and the prevention was purchased elsewhere, we will not be responsible for treatment.

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Existing Medical Conditions

If your pet has a medical condition, please let us know at the time of making your reservation. Additional costs may be applied.

******For the safety of your pet, we may not be able to accommodate certain medical conditions. Please call to see if we can accommodate your pet’s special needs******

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Aggressive, Difficult to Handle Animals, Fence Climbers, and Diggers

We have a limited number of kennels for aggressive and difficult to handle animals – when making your reservation, please let us know if your pet has ever growled, bitten, or threaten to bite another animal or person so that we can make sure we have an opening for you as indoor-outdoor runs are on a first-come, first-serve basis (aggressive dogs get priority).

- Please note for the safety of your pet and our staff, we do not offer playtimes to aggressive animals.
- Please be aware that some pets may act differently in new environments and that they can become aggressive at times; if you are unsure if your pet is aggressive or if he/she becomes aggressive while boarding, we will notify you at pick-up. For your pet’s next stay, he/she will be assigned to an indoor-outdoor run for the safety of your pet as well as our staff and an additional fee will be applied.
- For your pet’s safety, if he/she digs under &/or climbs fences, he/she will not be allowed to stay with us.

Food Treats

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Food is provided at no additional cost, but if you prefer to bring your pet’s own food, we ask that you please pre-package it so that the proper quantity is given – no large bags or bins please.

- Please understand that we do not administer raw diets at our facility – if your pet is normally fed a raw diet, we will be happy to feed him/her our Hill’s Science Diet Sensitive Skin & Stomach kennel food for the duration of their stay. We apologize for any inconvenience.
- No rawhides, pig ears, or similar products are allowed in the kennels to prevent the possibility of choking.

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Belongings

- ❖ Your pet will be given an ID collar - please take your pet's collar & leash with you.
- ❖ You may bring up to 3 of your pet's favorite toys.
- ❖ Bedding is provided but you are more than welcome to bring your pet's favorite bed/blanket.
 - Please note that we will make every effort to ensure the bedding stays clean for the duration of your pet's stay, but that large beds are unable to go in the washing machine.
 - It is not uncommon for pets to chew up their bedding when in a new environment.

Check-in Times

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- ❖ M-F: 7.30am - 5pm
- ❖ Saturday: 8am - 11am

Check-out Times

- ❖ M-F: 7.30am - 2pm (fee applies after 2pm unless being bathed or groomed)
- ❖ Saturday: 8am - 11am OR 5pm* (must pre-pay & fee applies if picking up at 5pm)
- ❖ After regular business hours and holidays: 8am or 5pm (must pre-pay & fee applies)

◆No refunds will be given for any reservation changes once the pet has been checked in.

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Other Recommendations

We recommend signing your pet up for a bath or groom appointment while he/she stays so that your pet is nice and clean at pick-up as some may get a bit dirty from rain, playing in the yard, etc.

IMPORTANT

Many pets may develop conditions while their owners are away. In order to treat those conditions that are life-threatening, we need to have permission from all owners that board their pets here. Other problems may be found that were already present (i.e. ear infections) or develop (i.e. stress-induced diarrhea) while your pet is here but are not life-threatening. Please note that the My Pet's Animal Hospital staff will make a reasonable effort to contact you before performing any services on your pet.

Please Sign Below:

I have read and understand the boarding guidelines associated with accommodating my pet at My Pet's Animal Hospital.

I grant permission to My Pet's Animal Hospital's staff to diagnose and treat my pet while boarding here if a life-threatening condition should occur or if a condition that causes suffering should occur. I understand that I will be responsible for the expense of any diagnostic tests performed and any treatment given.

I also grant permission to examine, vaccinate, apply flea &/or tick prevention, and perform a canine heartworm or feline leukemia test on my pet if proof of vaccination, negative heartworm test, and/or flea/tick prevention has not been received by My Pet's Animal Hospital upon admission to the facility. If fleas &/or ticks are seen on my pet, I give My Pet's Animal Hospital permission to treat my pet. I understand that I will be held responsible for any associated expenses of the examination, vaccines, flea/tick prevention and/or canine heartworm test or feline leukemia test.

Print Name _____ Date _____

Signature _____